

# Care and Maintenance Guide

## Naturals Collection

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### General Care

- Periodic dusting and vacuuming helps to maintain panel appearance. Dust with a soft cloth. When vacuuming, use low suction function and a soft brush attachment.
- Avoid installing colored panels in a location that is subject to prolonged periods of direct sunlight or heat.

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### Professional Cleaning

- Acoufelt recommends contacting a professional cleaning service for thorough panel cleaning where required.
- Should you choose to outsource your panel maintenances, Acoufelt is willing to assist with names and details of reputable cleaning companies. The effectiveness of any cleaning program depends on careful supervision, trained personnel and the use of correct equipment and chemicals.

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### Spot Cleaning

- Spills, marks and stains should be addressed and treated as soon as possible.
- Test any proposed cleaning method on an inconspicuous section before proceeding, and take extra care when cleaning dark colors.
- Handwashing is recommended.
- Only use fat replenishing soaps such as shampoos or wool wash detergents, to avoid a reduction of the natural fat content of the wool. The wool in your felt products has the effect of a natural dirt protection as it prohibits liquids to penetrate the material.
- Use a soft brush in combination with a shampoo or wool wash detergent to gently clean the area.
- Lightly rinse to remove all detergent.
- Avoid using excessive amounts of water or other cleaning liquids. Ensure adequate ventilation so that the panel can dry.
- Allow the panel to dry away from direct heat and sunlight.
- Dry-cleaning is possible. Leave wet spots to dry first. Dry spots can be gently removed with detergent water and a cloth or brush.
- Dry with a cloth afterwards.

*\*Wood felt of 3mm and 5mm material should only be hand washed.*

**DISCLAIMER** Acoufelt offers these cleaning and maintenance suggestions, however, the customer undertakes cleaning treatment at their own risk. Acoufelt will not be responsible for unsatisfactory results from the proposed treatments contained in this document. Please inspect panels upon delivery to ensure there has been no damage or marks made to the product during production or dispatch. Please contact Acoufelt immediately to report any faults with the product.